

CHRIS WILSON

Senior Quality Assurance Analyst & Testing Lead

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Senior Quality Assurance Analyst and Leader that's proficient at digging into data and getting his hands dirty. Over ten years' experience in multiple industries performing manual, automated, API and SQL testing. Resourceful troubleshooter and analytical problem-solver who passionately hunts down defects to eliminate potential issues. Implements solutions through investigating and identifying the root cause of an issue. Driven to continue learning and further personal development by continually seeking new challenges.

QUALITY PHILOSOPHY

Quality Assurance covers much more than just testing. Being hands on through the entire SDLC by reviewing documentation early and often pinpoints ambiguities and identifies issues prior to development beginning. Fostering collaboration between teams generates success by utilizing everyone's strengths. Frontloading testing to the requirement stage reduces the testing required and ensures deadlines are met. Incorporating edge cases, testing observations and user reports creates a positive feedback loop of improvement leading to product reliability and quality software.

PROFESSIONAL EXPERIENCE

Andromeda Systems Inc.

2018 – 2020

QA Team Lead

- Developed Processes & Standards for QA while building out a cohesive 7 member team.
- Mentored junior team members on learning and implementing Quality over Testing.
- Designed Selenium automation for new systems, significantly increasing data reliability.
- Planned sprint efforts, provided estimates & reports to senior leadership on QA status.

iMobile3

2016 – 2018

Lead QA Analyst

- Used API & SQL tests to locate transaction bugs between app, web & third party systems.
- Headed testing a custom POS app for client with 15,000+ registers & \$200 million in sales.
- Implemented POS device lab with setups for ten clients & ran full regression each release.

Landstar

2016 – 2016

Senior QA Analyst

- Built automated tests to increase test efficiency and coverage for regression testing.
- Lead testing for a high demand & fast paced contract on a critical end of life application.
- Incorporated SQL tests for QA team & identified multiple existing production data issues.

Allstate Benefits

2014 – 2016

QA Analyst

- Managed onsite & offshore testers for rewrite of customer & agent insurance system.
- Configured TFS/MTM for agile projects across teams to enhance IT/Business collaboration.
- Documented extensive backend data flows to promote complete & on-time test coverage.

BKFS/LPS

2013 – 2014

QA Analyst

- Performed 100% regression each release for nations leading mortgage backend.
- Analyzed technical & business requirements to update all new & existing regression tests.
- Extensively used SQL to validate accurate data between applications & data sources.

EverBank

2010 – 2013

Systems & Business Analyst

QA Intern to QA Analyst

- Reduced costs by over \$30K per year by automating a manual document review process.
- Migrated over 1 million documents to a new document repository system.
- Built automation of loan processing & import into separate servicing workflow system.
- Created requirements & release process with collaboration of business units & vendors.

EDUCATION

- **University of Delaware**
BS in Computer Science 2009
Marching Band • Track & Field

ACHIEVEMENTS

- Eagle Scout • Boy Scouts of America
- Bicycled Across The United States
- Ironman Triathlons

JIRA, TFS, Confluence, Wiki • MTM, RQM, HPQC, Rational, Xray • Selenium, Coded-UI, RFT • API, Postman • SQL, Oracle, DB • C#, .Net, Python • SCRUM, Agile, Waterfall • Jenkins, Git, Visual Studio • Test Cases, Plans, Regression, Smoke, Functional, Exploratory, Integration, UAT, Documentation, Reports, Training